

Tus Txheej Txheem Ua Ntawv Tsis Txaus Siab – Cov Neeg Uas Koom Rau Kev Pab Cuam

Yog koj xav tias luag ua saib tsis taus koj vim koj txawv lwm tus los ntawm koj lub hnuv nyoog, haiv neeg, kev ntseeg, tsos nqaij daim tawv, poj niam/txiv neej, yog neeg yug txawv teb chaws, hais tias yog poj niam los txiv neej (gender identity), kev ples kev yi txawv, kev tshuaj xyuas txog caj ces, kev ntseeg rau kev kum xeeb los yog kev sib koom nrog, muaj txij nkawm los yog tsis muaj, ntsig txog tsev neeg los yog seb puas muaj niam muaj txiv, los yog muaj mob xiam oob qhab, los yog koom nrog ib tus neeg uas muaj mob xiam oob qhab, koj yuav ua tau ib daim ntawv tsis txaus siab.

1. Koj cia li hais qhov uas koj tsis txaus siab yam tsis tas ua ntaub ntawv raws tus txheej txheem (informal complaint) mus rau TMG kom sim pab daws qhov teeb meem. Thawj kauj ruam yog hais qhov uas koj tsis txaus siab mus rau TMG Tus Neeg Khiav Hauj Lwm Muab Vaj Huam Sib Luag Rau Sawv Daws (Equal Opportunity Coordinator). Yuav hais tau qhov uas koj tsis txaus siab siv ib txoj hau kev nram qab no qhov twg los tau:
 - a. Sau email xa mus rau ntawm QualityServices@tmgwisconsin.com,
 - b. Hu xov tooj mus rau ntawm (608) 255-6441
 - c. Tus kheej mus kiag, uas yog hu mus teem ib lub sij hawm ntsib nrog Tus Neeg Khiav Hauj Lwm Muab Vaj Huam Sib Luag Rau Sawv Daws nyob rau ntawm TMG qhov chaw ua hauj lwm.

TMG yuav tshawb nrhiav kom paub qhov uas koj tsis txaus siab kom sai li sai tau.

2. Koj hais tau qhov uas koj tsis txaus siab mus rau TMG, los yog koj ua tau ib daim ntawv tsis txaus siab raws tus txheej txheem (formal complaint) mus rau Wisconsin Department of Health Services (DHS). Yog hais tias koj tsis txaus siab rau ntawm qhov uas tau muab koj qhov teeb meem los daws nyob hauv kauj ruam 1. saum toj no, hu rau DHS ntawm:

Office of Affirmative Action and Civil Rights Compliance
608-266-9372 (suab) / 608-266-0583 (fax)
888-701-1251 (TTY) los yog Wisconsin Relay 711
<http://dhs.wisconsin.gov/civilrights/index.htm>

DHS *Daim Foos (Discrimination Complaint Form)* muaj nyob rau ntawm DHS lub website. TMG yuav pab tau koj mus nrhiav thiab ua kom tiav daim foos. Thov hus rau TMG Tus Neeg Khiav Hauj Lwm Muab Vaj Huam Sib Luag Rau Sawv Daws ntawm (608) 255-6441.

3. Yog hais tias koj xav ua ib daim ntawv tsis txaus siab raws tus txheej txheem (formal complaint) mus rau tsoom fww teb chaws, koj yuav hu tau rau cov chaw ua hauj lwm no tsis hais lub twg:

Department of Health & Human Services (HHS)
Office of Civil Rights
202-619-0403 (suab) los yog 800-537-7697 (TTY).
<http://www.hhs.gov/ocr/office/file/>

Regional HHS Office for Civil Rights (Region V - Chicago)
312-886-2359 (suab) / 315-353-5693 (TTY).
<http://www.hhs.gov/ocr/office/about/rgn-hqaddresses.html>

US Department of Justice
Civil Rights Division, Disability Rights Section
ADA Tus Xov Tooj Qhia Paub (Information Line):
800-514-0301 (suab) / 800-514-0383 (TTY)

Fax: (202) 307-1197

E-mail ADA.complaint@usdoj.gov

Title VI (Civil Rights) tus xov tooj hu tau ceev

(hotline):

1-888-TITLE-06 (1-888-848-5306) (suab/TDD)

Thov nco cia tias cov ntawv tsis txaus siab raws tus txheej txheem (formal complaints) yuav tsum ua tsis pub dhau 180 hnuv suav txij hnuv uas koj xav tias koj raug kev ntxub ntxaug tsis raws cai.