

A Brief Description of a Single Coordinated Care Plan

You may have been contacted about participating on a *Single Coordinated Care Planning team* for one of your clients. This memo briefly explains the Single Coordinated Care Plan process and what you can expect.

What is a Single Coordinated Care Plan?

Clients participating in Milwaukee County's *Wiser Choice Program* will have a Single Coordinated Care Plan (SCCP). The SCCP is a team-based planning process that supports the client and his/her family in achieving their goals.

- The Single Coordinated Care Plan will apply to clients who are receiving AODA services through the *Wiser Choice* program.
- The plan will be developed by a "Planning Team" consisting of the client, his or her family members or informal supports, and representatives of all systems with which the client is involved. You may be asked to participate on a Planning Team for a client who is being served by your agency.
- The plan will be developed using the *Wraparound* approach. This approach is client-focused and builds on the clients' goals and strengths. At the same time, it recognizes the necessity of complying with system mandates, such as court orders.
- The planning meetings will be led by *Recovery Support Coordinators (RSCs)* who are trained in *Wraparound* facilitation. The RSCs will contact you about scheduling the meetings.
- The planning team will hold an initial meeting to develop the plan. Follow-up meetings will be held periodically to review progress and modify the plan as needed.

Benefits of Single Coordinated Care Planning

First and foremost, coordinated care planning will benefit the client by providing him/her with a single plan that builds on his/her strengths, addresses his/her needs and reflects the expectations and requirements of all systems with which he/she is involved.

Coordinated care planning will also benefit you, as a caseworker. It will give you an opportunity to discuss goals and strategies with everyone involved with the client, helping to assure efficient and cost-effective use of resources. Since you'll meet the client's other caseworkers face-to-face, the coordinated care planning process should vastly reduce the amount of "phone tag" you currently encounter trying to contact and coordinate with other systems.

In addition, the Single Coordinated Care Planning Process has many other benefits:

- It encourages creative approaches to achieving clients' goals.
- It promotes accountability and shared responsibility.
- It provides systems representatives with information that is not always available or accessible.
- It generates a more permanent support system for clients before and after system involvement.

Questions

If you have questions about the team you've been asked to participate on or about the Single Coordinated Care Plan in general, feel free to call your team's lead RSC.

It is also important that you talk to your supervisor to let him/her know that you've been invited to participate on an SCCP team. Many people have played a part in the development and implementation of this process, so your supervisor may have helpful information about what you can expect as a team member.