

IRIS Consultant Biography

Consultant Name: Susan Hedding
Company Name: TMG
Phone Number: 844-864-8987
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Work History (starting with most recent)

Name of Agency	Date of Employment	Job Title
TMG	2/10/2020.	IRIS Consultant

Care Responsibilities

Your TMG IRIS consultant is your partner as you create a plan that meets your needs and stays within your IRIS budget. Your TMG IRIS consultant can connect you to resources in your area, and will be a great source of information for any questions you have.

Educational Background

Name of Institution	Major/Degree	Degree Obtained	Date Obtained
University - Stevens Point	Dietetics - Bachelor of Science	Yes	5-1987

Credentials

Name of Certification / Accreditation	Certifying Agency	Date Certification was Obtained
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Specialties (e.g., working with autism, the elderly, employment for people with disabilities or youth in transition, mental health, experience with assisted technology)

Prior to coming to TMG, I worked as a Care Manager in Family Care and for a vocational agency. I have over ten years of experience working with people with disabilities and older adults.

County/Region I'm familiar with

Dane

Languages or Communication Skills

English

I'm comfortable with pets in the home

Yes

More about me

How do you Partner with people to 'clear the path ahead'?

Listening and getting to know someone is important to me. I want to understand what your goals in life are and help you build a plan to make them happen.

What's your favorite thing about being an IRIS consultant?

I like that IRIS gives the people enrolled in the program control by allowing them to choose how their budget is spent. I want to help people feel empowered to make decisions that let them lead full and meaningful lives.

What past experience prepared you to become an IRIS Consultant?

My past experience includes working for two years as a care manager for Family Care in Dane County, where I served people with disabilities and older adults. Prior to that, I worked for a vocational agency for seven years as a job coach and case manager. I have also provided direct support to individuals with physical and developmental disabilities, as well as older adults. My experiences in providing case management and direct service make me well suited to be your TMG IRIS Consultant.

What do you enjoy doing in your free time?

In my free time, I enjoy spending time with my family and friends, as well as cooking and getting outside to enjoy nature.

